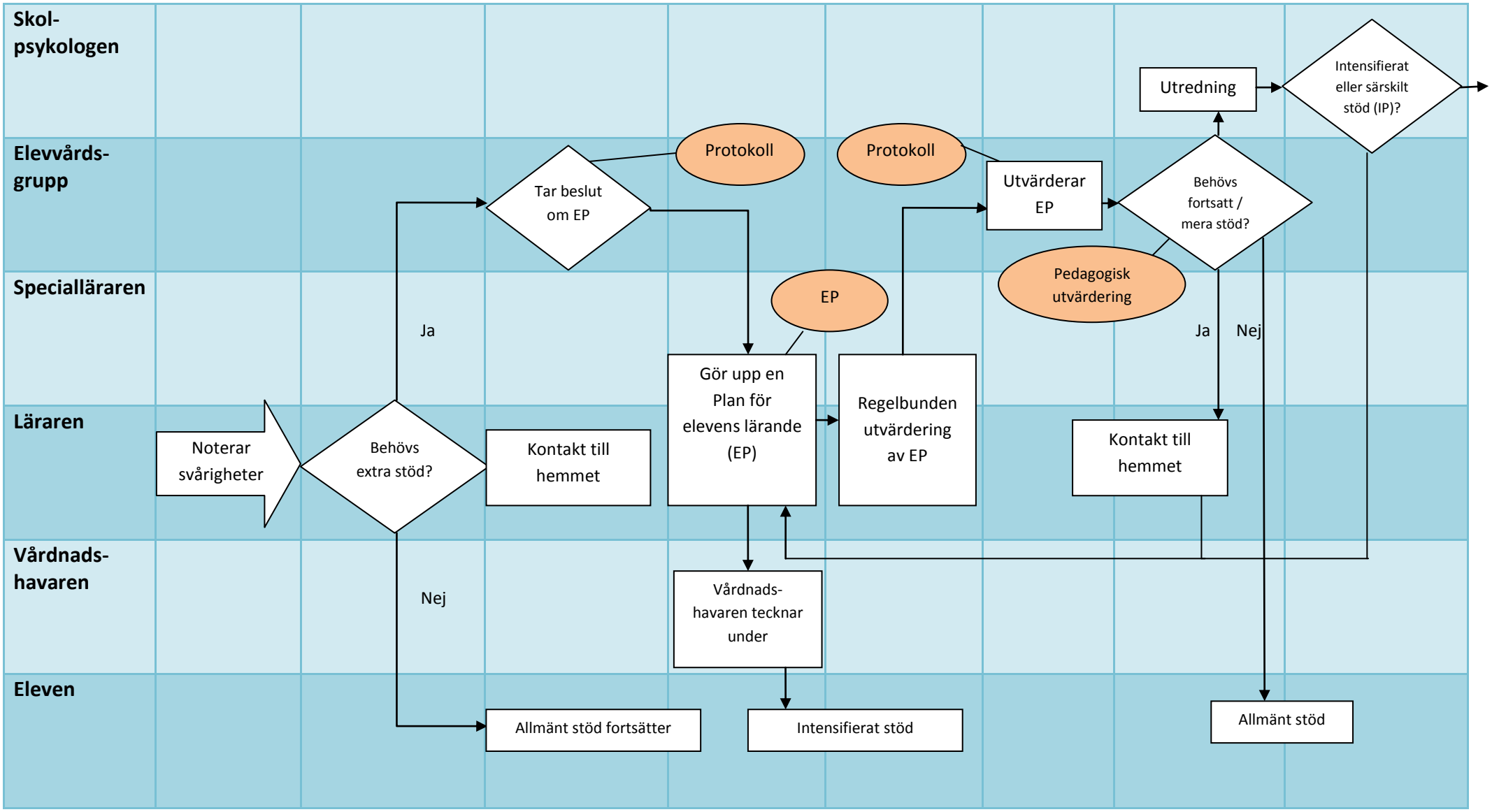Intensifierat stöd i Nykarleby - processbeskrivning